

*Introducing our
toll-free, 24-hour
phone payment line:*

PAY-BY-PHONE
1.844.749.3051

Butler County REC now has a 24-hour secure phone line dedicated to payments. If you pay your Butler County REC bill over the phone, you will now need to call our Pay-by-Phone system at 1.844.749.3051.

You will need either the primary phone number listed on your Butler County REC account or your Butler County REC account number. In addition, you will need the last four digits of the Social Security Number listed on your Butler County REC account. See the reverse side of insert for additional information.

For a time, we will still offer the option of calling into the office to transfer you to the secure payment line.

We take the safekeeping of your personal information very seriously. Therefore, we are moving toward Payment Card Industry (PCI) compliance. These security standards include not housing member payment information and not taking that information over the phone.

In this ever-changing and challenging world of cyber security, know that keeping your information safe is a top priority for us.

If you have any questions or concerns, please call us at 1.319.267.2726 or 1.888.267.2726.

Welcome to Butler County REC's Pay-by-Phone system: 1-844-749-3051

You will need either the primary phone number listed on your Butler County REC account or your Butler County REC account number. In addition, you will need the last four digits of the Social Security Number listed on your Butler County REC account.

The first time you enter into any of the MAIN MENU items listed below, you will need to create a personal identification number (PIN).

MAIN MENU

- **To check your account balance or make a payment, press 1**
- **To update your phone number, press 2**
- **To create/update your PIN, press 3**
- **To create/update your automatic payment information, press 4**
- **To repeat this menu, press 9**

Follow the prompts to complete your transaction.



Butler County REC

Your Renewable Energy Cooperative 